

## **There is scientific evidence suggesting the use of face coverings by the public could slow the spread of COVID-19.**

- Face coverings may reduce the spread of infectious particles when someone speaks, coughs or sneezes. Individuals can spread COVID-19 even if they feel well.
- In general, you must wear a face covering when in public places, particularly when those locations are indoors or in other areas where physical distancing is not possible.

A face shield consists of a clear plastic barrier that covers the face.

- Face shields may be worn by people who are unable to wear other types of face coverings for medical or other reasons.
- Face shields are also used to protect employees and customers when a customer is not able to wear a face covering.
- It is unclear whether face shields are as effective as face coverings in slowing the spread of COVID-19.

In general, cloth face coverings protect others from the wearer's droplets while face shields help protect the wearer from other's droplets.

## **When are Face Coverings required by the City Health Order, Associated Protocols and State Industry Guidelines?**

- In nail salons, personal care service establishments, hair salons/barbershops and restaurants, all workers must wear a face covering during the workday when in contact or likely to come in contact with others.
- In hair salons and barbershops, customers must use face coverings during haircutting and other close contact hair services.
- In hair salons, barbershops, nail salons and personal care services establishments, clients are required to wear face coverings at all times, except when the face covering must be removed for the performance of services involving part of the face.
- In outdoor dining restaurant areas, customers must wear face coverings upon entry and exit to a facility, when walking anywhere in the restaurant and when using the restrooms. Customers may remove cloth face coverings while seated at a table and eating and/or drinking.

## **When are Face Shields required?**

- Face shields should be used by staff when providing services that do not enable a client to wear a face covering.
  - In nail salons and other personal care service establishments, face shields must be worn by workers when servicing customers that require the removal of the client's face covering to provide the personal service, including treatment on facial or neck areas that do not enable the client to wear a face covering. The face shield is to be worn in addition to a face covering.
  - In hair salons, face shields must be worn by workers when servicing customers that require the removal of the client's face covering to provide the personal service.
  - In restaurants, face shields are to be worn by wait staff and other employees when servicing customers not wearing a cloth face covering to eat and drink. The face shield is to be worn in addition to the cloth face covering.
- Employees who have been instructed by their medical provider that they should not wear a face covering should wear a face shield with a drape on the bottom edge, to be in compliance with State directives, as long as their condition permits it. A drape that is form fitting under the chin is preferred.

## **Should Face Shields be used at any other time?**

- In restaurants, dishwashers that wash multi-use customer utensils must wear a combination of face coverings, protective glasses and/or face shields to protect their eyes, nose and mouth from contamination due to splash.